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# WHITE OAK UNDERWRITING

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White Oak Underwriting  
**London**

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## Overview

White Oak Underwriting Agency focuses on claims, guaranteed asset protection, commercial insurances and extended warranties. They work closely with North America, as well as building strong, lasting relationships globally. White Oak believe that business works best when every client is treated as if they are the only client. The 'White Oak' itself is known for its strength and stability, with branches that stretch beyond its root. The far reach experience of their underwriting and claims teams enables them to stand high above the providers in the market by offering specialist products.

## Opportunity

When White Oak moved to new premises in the City of London, they required a whole new office fit-out and the classiest refreshment facilities to match their new and improved office. After Ellie browsed the internet in her search for coffee machines, she came across our website and filled in one of our online enquiry forms. Anthony, our London Business Development Manager then contacted Ellie to understand the full requirements. The understanding was that White Oak required 2 coffee machines; one for their lounge, for visiting clients, and one for their staff kitchen. With up to 30 staff and 10 guests a day, Anthony was then left to detect the perfect machines for their office.



## PROFESSIONAL AND RELIABLE

### The Solution

The machine we recommended for the office fit-out at White Oak was the Jura Impressa XJ9. Perfectly designed to create an extensive range of drinks which will delight even the most passionate coffee experts. With active bean monitoring to ensure coffee is consistently fresh and fine foam technology to give a professional crema. This machine delivers an unforgettable experience, not only for you but for the client too.

Other machines Liquidline installed at White Oak Underwriting Agency were two Billi Quadra Sparkling Dispensers and two Jura Milk Fridges in the preferred colour of black.

“Anthony listened to our requirements and didn't try to push us into buying anything. He found the perfect machine for our office size and usage. The cleaning process is easy and we've had no issues whatsoever. The staff are very helpful and responsive. Overall a professional, attentive and reliable company.

**Ellie Welsh (Personal Assistant)**

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As part of Liquidlines service commitment, all maintenance is free of charge to White Oak - providing they continue to purchase our consumables.

**If you would like to find out how we can help your business get in touch via our website or give us a call on 0800 849 9110.**